

CHC33021

CERTIFICATE III IN INDIVIDUAL SUPPORT (AGEING)

COURSE GUIDE

AUSTRALIAN EMPLOYMENT aeats AND TRAINING SERVICES
RTO NO.:

NATIONALLY RECOGNISED TRAINING

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CHC33021

CERTIFICATE III IN INDIVIDUAL SUPPORT (AGEING)

ABOUT YOUR COURSE

Our CHC33021 Certificate III in Individual Support (Ageing) course is a nationally recognised pathway into the aged care industry and is designed to develop multi-skilled workers for the broad range of services supporting ageing people in residential and community settings.

This specialisation has been designed for individuals who want to work in the aged care industry either in a home and community care environment or an aged care facility. Students who complete this qualification are able to provide personal, in person care to the elderly in a variety of settings including people's homes, residential facilities, retirement villages, nursing homes and hospitals.

Australian Employment & Training Services (AEATS) deliver a classroom-based program with a work placement component facilitated by industry experts.



COURSE DATES

Commencing: Weekly, three (3) days per week

Classroom Completion: Nineteen (19 weeks - 3 Days) weeks after commencment date (dependent on public holidays).

Fast Track program: Fourteen (14 weeks - 4 Days) weeks after commencment date (dependent on public holidays).

Plus Practical Placement: AEATS will coordinate your industry Practical Placement of 120 hours.

Homework: Students are also required to undertake flexible self-directed learning activities in addition to classroom learning. The allocated tasks will take an estimate of two (2) days per week.

Class Times: 8:30am to 3:30pm

* Completion times are as per scheduled timetabling and are subject to change.

"I got job offer in my 2nd weeks placement...Can't believe I got the job straight away Thank you for everything you taught us in the classroom, we will never forget it" - *Rosmawati*

A NEW WAY OF LEARNING

Our program has been specially designed to capture the benefits of a TRAINER LED PROGRAM which is highly sought after by industry. Our expert trainers who we have sourced from the industry will prepare and support you to enter this exciting career well beyond completing your qualification.



COURSE DELIVERY STRUCTURE



Clarkson: 17/30 Ainsbury Parade, Clarkson
Monday, Wednesday, Thursday

Mirrabooka: Herb Graham Centre, 38 Ashbury Crescent
Monday, Wednesday, Thursday

Fast Track program: *Trainer led ZOOM delivery, Monday,* Wednesday & Friday plus classroom delivery every Thursday.

Cockburn: Cockburn Youth Centre, 25 Wentworth Parade
Monday, Wednesday, Thursday

Mandurah: WOTSO, 22 Ormsby Terrace
Monday, Wednesday, Thursday

Aged Care Facility Practical Work Placement
120 hours of practical placement over four (3) weeks.

Manual Handling
Two (2) days of practical manual handling training.

FEES & FUNDING



All Eligible Students

This qualification is a Fee Free Course in 2026 to all eligible students: $0

NOTE: Fees are calculated in line with the WA Department of Training and Workfprce Development and Fees and Charges Policy 2026 - www.dtwd.wa.gov.au/about-us#vet-feesand-charges-policy

- *"The Student tuition fees are indicative only and are subjectto changegiven individual circumstances at enrolment. Additional fees may apply such as esource fees and other fees"*

Fee Conditions:

- *Eligibility criteria and evidence will be required for all enrolments.*
- *Students who do not meet the eligibility criteria are required to enrol as Fee For Service. Please contact AEATS for information about this fee. There is no enrolment opportunity for International Students.*
- *The Student tuition fees are indicative only and are subject to change given individual circumstances at enrolment.*

ADMISSION CRITERIA

Applicants seeking entry into CHC33021 Certificate III in Individual Support (Ageing) course should meet the following criteria:



Be an Australian citizen or Australian permanent resident, a New Zealand citizen on a SCV 444 Visa, or an eligible Visa holder living in Western Australia.

Successfully complete a Language, Literacy and Numeracy (LLN) test.

15 years of age or older, and not enroled at school.

Have successfully completed year 10 of secondary school or equivalent or be of mature age.

Must be able to produce a clear National Police Certificate (When requested).

For practical placement, most centres will require students to provide evidence of having two (2) Covid-19 vaccinations, and their booster when eligible.

Provide evidence of Funding Eligibility (such as Photo Identification, Medicare, Citizenship, or relevant Visa. Further items of evidence may be required).

Under 18 years of age will require an additional notice of arrangement and guardian consent.

There are no prerequisite units of competence.

PRACTICAL PLACEMENT

AEATS has a dedicated practical placement coordinator who will arrange your placement.

- *Provide a copy of your current Influenza Vaccination record.*
- *Provide evidence of being double COVID vaccinated.*
- *Students are required to undertake 120 hours of practical placement within an AEATS approved work environment.*
- *Placements are undertaken on a voluntary arrangement (if you're already employed in the industry, discuss the site and supervision requirements with the practical placement coordinator as assessments do take place during practical placement which will need to be observed by an AEATS Assessor and approved workplace supervisor)*

- *Placements are undertaken according to the facilities schedules, with most on rotating morning (7am-3.30pm) shifts. Rosters are controlled by the facility.*
- *Practical Placements are completed Monday to Friday over three (3) weeks, or until the 120 hours is completed.*
- *AEATS students will not participate in placement hours on weekends or public holidays.*
- *Facilities reserve the right to reject students who do not have a clear National Police Certificate*
- *Student will require long black pants, collared back shirt or black polo shirt and comfortable closed in shoes.*
- *Practical placement is a mandatory component of the program and must be successfully completed before competency can be achieved in most units.*

NATIONAL POLICE CHECK

Students are required to obtain a current National Police Certificate, showing a clear record to be accepted into most Aged Care Facilities. The facilities in which AEATS are associated reserve the right to reject students who do not have a clear National Police Certificate. To ensure we provide the facility with a current certificate, AEATS students will be notified by their practical placement coordinator when to order their certificate (mid-way through classroom delivery). If in doubt, consult AEATS in relation to this matter prior to enrolment. Students are required to procure their own National Police Clearance once instructed to and may incur a cost of approximately $51.50.

CONCESSION ELIGIBILITY - JOB TRAINER

Students must provide proof of concession eligibility at the time of enrolment:

a) Persons and dependents of persons holding:

- *A Pensioner Concession Card;*
- *A Repatriation Health Benefits Card issued by the Department of Veterans' Affairs; or*
- *A Health Care Card*

b) Persons and dependants of persons in receipt of services from the following Commonwealth support or employment services programs:

- *Jobactive;*
- *Online Employment Services; or*
- *ParentsNext.*

This course has been approved for Centrelink student allowances. More information on assistance available can be found on the Centrelink website www.centrelink.gov.au. For information regarding your individual eligibility please contact Centrelink on 132490 or visit your local Customer Service Centre.

The course comprises of 15 units (9 Core and 6 Elective).
Successful completion of this course requires the fulfillment of all 15 units of competency.



CORE UNITS

CHCCCS031	Provide individualised support
CHCCCS040	Support independence and well being
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCCCS041	Recognise healthy body systems
HLTWHS002	Follow safe work practices for direct client
CHCCCS038	Facilitate the empowerment of older people receiving care
HLTINF006	Apply basic princples and practices of infection prevention and control

ELECTIVE UNITS

CHCAGE013	Work effectively in aged care
CHCAGE011	Provide support to people living with dementia
CHCCCS033	Identify and report abuse
CHCPAL003	Deliver care services using a palliative approach
CHCCCS043	Support positive mealtime experiences
CHCCCS001	Address the needs of people with chronic disease

COURSE ASSESSMENT

Methods of assessment for this qualification cover as range of evidence gathering including written questions and answers, work-based projects, observations and supplementary evidence such as third-party reports.

"Thank you so much... it's been a fantastic journey and I am looking forward to beginning my new career. Thank you to everyone at AEATS... what a terrific team!!" - *Jane*

POSSIBLE JOB OUTCOMES & COURSE PATHWAY

The CHC33021 Certificate III in Individual Support (Ageing) is an appropriate qualification for people seeking work in the aged or direct care industry. Possible job outcomes are:

- *Care assistant*
- *Care accommodation support worker*
- *Home care assistant*
- *In-home respite worker*
- *Personal care worker*
- *Community care worker*
- *Support worker*

Students who successfully complete this course may consider the CHC43015 Certificate IV in Ageing Support. Candidates may also like to progress to higher level qualifications within the aged care sector and across the community sector.

CREDIT TRANSFER

We provide Academic Credit Transfer for our students free of charge. Credit Transfer is only available for units of competency that have been deemed by the Training Package as having equivalent competency outcomes. Credit Transfer applications must be submitted as part of the enrolment process; however, students are welcome to attend classes for the credited units as a knowledge refresher, without being assessed.

If you have completed previous relevant study, please download the Credit Transfer Application form from our website and return it, along with a copy of your qualifications (unit results page included) to admin@aeats.com.au

RECOGNITION OF PRIOR LEARNING

Recognised Prior Learning (RPL) is a process where you can use your existing knowledge, skills and experiences gained through your employment history to demonstrate your competency in particular unit/s. When you apply for RPL, you are essentially saying 'I already know all about this unit, so I don't need training'. If you have previous experience in the qualification in which you are enroling please discuss your RPL options with one of AEATS team.



HOW TO ENROL

Start your journey on your new and exciting career by applying for enrolment into the **CHC33021 Certificate III in Individual Support (Ageing).** Simply click below on the Enrolment Button or scan the QR code on your phone to complete your application.

ENROL TODAY WITH AEATS

Click here to enrol online!

Scan here to enrol online!

What you will need to provide:

1. A Unique Student Identifier (USI) number. If you do not have a USI please click on this link to obtain one www.usi.gov.au/students/get-a-usi or if you cannot remember it click on this link www.usi.gov.au/students/find-your-usi
2. Your photo ID and proof of residency as follows:

- *Colour copy of your Drivers Licence*
- *Colour copy of your Medicare Card*
- *Copy of Concession Card (if you have one)*
- *Copy of relevant Visa if you are not an Australian Citizen*

You can either attach this to your Enrolment Form or take clear photos of them and email them to charmane@aeats.com.au or SMS them to 0472 504 063.

Once we have received this information, we will email a link to complete the Language Literacy and Numeracy (LLN) quiz. This assessment is designed to let us know what additional support services you may need to access in order to successfully complete the course.

When all documents and testing have been completed, we will confirm your course start date and confirm payment plans. Your first scheduled payment should be made on or before your first day of study.

Applicants must successfully complete each stage for this application process before being officially enrolled.

Remember, we are here to help you through this process. If you have any difficulty or require further information or assistance, please email charmane@aeats.com.au or call 1300 630 366.

For further information in relation to policies and procedures for enroling students please download the Student Handbook by clicking on this link www.aeats.com.au/studying-with-aeats

HAVE MORE QUESTIONS ABOUT YOUR STUDY OPTIONS?

Call Us: 1300 630 366

Email Us: info@aeats.com.au

Visit Our Website: www.aeats.com.au

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