



CHC33021

CERTIFICATE III IN INDIVIDUAL SUPPORT (AGEING)

# COURSE GUIDE



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CHC33021

## CERTIFICATE III IN INDIVIDUAL SUPPORT (AGEING)

### ABOUT YOUR COURSE

Our CHC33021 Certificate III in Individual Support (Ageing) course is a nationally recognised pathway into the aged care industry and is designed to develop multi-skilled workers for the broad range of services supporting ageing people in residential and community settings.

The CHC33021 Certificate III in Individual Support (Ageing) is the newest qualification in the aged care industry.

This specialisation has been designed for individuals who want to work in the aged care industry either in a home and community care environment or an aged care facility. Students who complete this qualification are able to provide personal, in person care to the elderly in a variety of settings including people's homes, residential facilities, retirement villages, nursing homes and hospitals.

Australian Employment & Training Services (AEATS) deliver a classroom-based program with a work placement component facilitated by industry experts.



### COURSE DATES

**Commencing:** Weekly, three (3) days per week

**Classroom Completion:** Seventeen (17) weeks after commencement date (dependent on public holidays).

**Plus Practical Placement:** AEATS will coordinate your industry Practical Placement of 120 hours.

**Homework:** Students are also required to undertake flexible self-directed learning activities in addition to classroom learning. The allocated tasks will take an estimate of two (2) days per week.

**Class Times:** 9:00am to 3:00pm

*"I got job offer in my 2nd weeks placement... Can't believe I got the job straight away. Thank you for everything you taught us in the classroom, we will never forget it" - Rosmawati*

### A NEW WAY OF LEARNING

Our program has been specially designed to capture the benefits of a TRAINER LED PROGRAM which is highly sought after by industry. Our expert trainers who we have sourced from the industry will prepare and support you to enter this exciting career well beyond completing your qualification.



# COURSE DELIVERY STRUCTURE



## Classroom Attendance

9:00am - 3:00pm

Days and locations listed below

### Salisbury

59-61 Park Terrace, Salisbury

Monday, Thursday, Friday

### All Adelaide Suburbs

Via ZOOM delivery

Monday, Thursday, Friday

### Morphett Vale

175 Bains Rd, Morphett Vale

Monday, Thursday, Friday

## Aged Care Facility Practical Work Placement

120 hours of practical placement over three (3) weeks.

## Manual Handling

Two (2) days of practical manual handling training.

## FEES & FUNDING



### FUNDED STUDENT

Standard Fee:

Concessional Fee:

### PAID IN FULL

\$668.50

\$477.50

### PAYMENT PLAN OPTION

10 fortnightly payments of \$66.85

10 fortnightly payments of \$47.75

- Interest Free flexible payment plan options are available to suit the convenience of students.
- Student tuition fees are subject to change given the circumstances at enrolment. Please confirm with the AEATS enrolment team that you have the current course guide and tuition fee payment form.

For further information: Visit [www.skills.sa.gov.au](http://www.skills.sa.gov.au) for Participant Eligibility Criteria

### Fee Conditions:

- Eligibility criteria and evidence will be required for all enrolments.
- There is no enrolment opportunity for International Students.

## CONCESSION ELIGIBILITY

The following students are eligible for concession:

- Is a prisoner in a SA correctional institution
- Holds a Pensioner Concession Card
- A Veteran Affairs Concession Card
- Holds a Health Care Concession Card

## ADMISSION CRITERIA

Applicants seeking entry into CHC33021 Certificate III in Individual Support (Ageing) course should meet the following criteria:



*Be an Australian citizen or Australian permanent resident or a New Zealand citizen or an eligible Visa holder living in South Australia.*

*Successfully participate in the Core Skills Profile for Adults Assessment (CSPA)*

*16 years of age or older, and not enrolled at school.*

*Have successfully completed year 10 of secondary school or equivalent or be of mature age.*

*Must be able to produce a clear National Police Certificate (when requested).*

*As per the Australian Department of Health, all students will need to provide evidence of having two (2) Covid-19 vaccinations, and their booster when eligible.*

*Provide evidence of Funding Eligibility (such as Photo Identification, Citizenship, or relevant Visa. Further items of evidence may be required).*

*Under 18 years of age will require guardian consent.*

*There are no prerequisite units of competence.*

## PRACTICAL PLACEMENT

AEATS has a dedicated practical placement coordinator who will arrange your placement.

- *Provide a copy of your current Influenza Vaccination record.*
- *Provide evidence of being double COVID vaccinated.*
- *Students are required to undertake 120 hours of practical placement within an AEATS approved work environment.*
- *Placements are undertaken on a voluntary arrangement (if you're already employed in the industry, discuss the site and supervision requirements with the practical placement coordinator as assessments do take place during practical placement which will need to be observed by an AEATS Assessor and approved workplace supervisor)*

- *Placements are undertaken according to the facilities schedules, with most on rotating morning (7am-3.30pm) or afternoon (2.30pm-8.30pm) shifts. Rosters are controlled by the facility.*
- *Practical Placements are completed Monday to Friday over three (3) weeks, or until the 120 hours is completed.*
- *AEATS students will not participate in placement hours on weekends or public holidays.*
- *Facilities reserve the right to reject students who do not have a clear National Police Certificate*
- *Student will require long black pants, collared back shirt or black polo shirt and comfortable closed in shoes.*
- *Practical placement is a mandatory component of the program and must be successfully completed before competency can be achieved in most units.*

## **NATIONAL POLICE CHECK**

Students are required to obtain a current National Police Certificate, showing a clear record to be accepted into most Aged Care Facilities. The facilities in which AEATS are associated reserve the right to reject students who do not have a clear National Police Certificate. To ensure we provide the facility with a current certificate, AEATS students will be notified by their practical placement coordinator when to order their certificate (mid-way through classroom delivery). If in doubt, consult AEATS in relation to this matter prior to enrolment. Students are required to procure their own National Police Clearance once instructed to and may incur a cost of approximately \$51.50.



*“I did the course and practical placement then updated my cv, then took my cv to all the aged care facilities I wanted to work for and I got an interview and the job. At 52 I am happy.” - Leighanne*

The course comprises of 15 units (9 Core and 6 Elective).  
 Successful completion of this course requires the fulfillment of all 15 units of competency.



**CORE UNITS**

- CHCCCS031 Provide individualised support
- CHCCCS040 Support independence and well being
- CHCCOM005 Communicate and work in health or community services
- CHCDIV001 Work with diverse people
- CHCLEG001 Work legally and ethically
- CHCCCS041 Recognise healthy body systems
- HLTWHS002 Follow safe work practices for direct client
- CHCCCS038 Facilitate the empowerment of people receiving support
- HLTINF006 Apply basic principles and practices of infection prevention and control

**ELECTIVE UNITS**

- CHCCCS043 Support positive mealtime experiences
- CHCAGE011 Provide support to people living with dementia
- CHCCCS033 Identify and report abuse
- CHCAGE013 Work effectively in aged care
- CHCCCS001 Address the needs of people with chronic disease
- CHCPAL003 Deliver care services using a palliative approach

**COURSE ASSESSMENT**

Methods of assessment for this qualification cover a range of evidence gathering including written questions and answers, work-based projects, observations and supplementary evidence such as third-party reports.

*“Thank you so much... it’s been a fantastic journey and I am looking forward to beginning my new career. Thank you to everyone at AEATS... what a terrific team!!” - Jane*

## POSSIBLE JOB OUTCOMES & COURSE PATHWAY

The CHC33021 Certificate III in Individual Support (Ageing) is an appropriate qualification for people seeking work in the aged or direct care industry. Possible job outcomes are:

- *Care assistant*
- *Care accommodation support worker*
- *Home care assistant*
- *In-home respite worker*
- *Personal care worker*
- *Community care worker*
- *Support worker*

Students who have successfully complete this course may consider the CHC43015 Certificate IV in Ageing Support. Candidates may also like to progress to higher level qualifications within the aged care sector and across the community sector.

## CREDIT TRANSFER

We provide Academic Credit Transfer for our students free of charge. Credit Transfer is only available for units of competency that have been deemed by the Training Package as having equivalent competency outcomes. Credit Transfer applications must be submitted as part of the enrolment process; however, students are welcome to attend classes for the credited units as a knowledge refresher, without being assessed.

If you have completed previous relevant study, please download the Credit Transfer Application form from our website and return it, along with a copy of your qualifications (unit results page included) to [admin@aeats.com.au](mailto:admin@aeats.com.au)

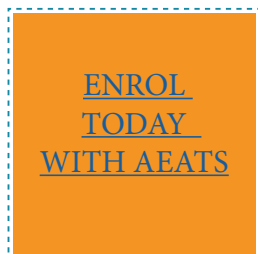
## RECOGNITION OF PRIOR LEARNING

Recognised Prior Learning (RPL) is a process where you can use your existing knowledge, skills and experiences gained through your employment history to demonstrate your competency in particular unit/s. When you apply for RPL, you are essentially saying 'I already know all about this unit, so I don't need training'. If you have previous experience in the qualification in which you are enrolling please discuss your RPL options with one of AEATS team.



## HOW TO ENROL

Start your journey on your new and exciting career by applying for enrolment into the CHC33021 **Certificate III in Individual Support (Ageing)**. Simply click below on the Enrolment Button or scan the QR code on your phone to complete your application.



[Click here to enrol online!](#)



[Scan here to enrol online!](#)

### What you will need to provide:

1. A Unique Student Identifier (USI) number.  
If you do not have a USI please click on this link to obtain one [www.usi.gov.au/getausi](http://www.usi.gov.au/getausi) or if you cannot remember it click on this link [www.usi.gov.au/findyourusi](http://www.usi.gov.au/findyourusi)
2. Your photo ID and proof of citizenship as follows:
  - *Colour copy of your Drivers Licence*
  - *Copy of either an Australian Passport or Birth Certificate*
  - *Copy of Concession Card (if you have one)*
  - *Copy of relevant Visa if you are not an Australian Citizen or Permanent Resident*

**You can either attach this to your Enrolment Form or take clear photos of them and email them to [admin@aeats.com.au](mailto:admin@aeats.com.au) or SMS them to 0472 504 063.**

Once we have received this information, we will contact you to schedule you for your Upfront Assessment of Needs (UAN) interview and core skills test. Don't worry, this is an informal discussion around your individual needs, the course structure and requirements, and information about the industry you are studying. This is followed by a short test that is mandatory for all enrolling students in SA. This test is designed to let us know what additional support services you may need to access in order to successfully complete the course.

When all documents and testing have been completed, we will confirm your course start date and confirm payment plans. Your first scheduled payment should be made on or before your first day of study.

Applicants must successfully complete each stage for this application process before being officially enrolled.

Remember, we are here to help you through this process. If you have any difficulty or require further information or assistance, please email [charmane@aeats.com.au](mailto:charmane@aeats.com.au) or call 1300 854 336.

For further information in relation to policies and procedures for enrolling students please download the Student Handbook by clicking on this link [www.aeats.com.au/studying-with-aeats](http://www.aeats.com.au/studying-with-aeats)



**HAVE MORE QUESTIONS ABOUT YOUR STUDY OPTIONS?**

Call Us: 1300 854 336

Email Us: [info@aeats.com.au](mailto:info@aeats.com.au)

Visit Our Website: [www.aeats.com.au](http://www.aeats.com.au)

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